

Technology Services Hardware Standards

Overview

Standards based hardware configurations enable IS to provide a higher level of technical support to DFI computer users. Deploying similar hardware platforms increases the mean time resolution for user problems, it improves productivity because technicians don't have to provide training on dissimilar products.

Standard Laptop Configuration

Currently purchasing Dell Latitude E6430 (14.1" LED) or E6530 (15.6" LED) laptops – Same specs for both models except the E6530 has a larger screen and a numeric keypad. (Banks has both models, Securities has E6530 laptops, and CS Exams purchased E6430 laptops for all but one examiner who requested a 15.6" per ADA request.)

- Windows 7 Enterprise 64-bit
- Intel Core i7 3rd Generation processor
- 8 GB RAM
- nVidia 5200M (GDDR5 1 GB) graphics adapter
- 256 GB Solid State Drive
- Bluetooth module
- Wireless LAN n-adapter
- 90W A/C Adapter
- 8x DVD+/-RW drive
- Built-in camera with Microphone
- 6- or 9-cell battery
- 3 Year ProSupport with 3 Year NBD Onsite Service and CompleteCare (Accidental Damage Protection)
- Keep Your Own Hard Drive, 3 years
- 2 Years Extended Battery Service (extends battery coverage to 3 years total)
- Carrying case (CS opted out of this accessory)

Standard PC Configuration

Currently purchasing Dell OptiPlex 7010 desktop computers

- Windows 7 Enterprise 64-bit
- Intel Core i7 3rd Generation processor
- 8 GB RAM

- 1 GB AMD Radeon HD 7570
- 320 2.5" SATA HDD
- 16x DVD+/-RW SATA
- 3 Year ProSupport with 3 Year NBD Onsite Service
- Keep Your Own Hard Drive, 3 years

Standard Monitor

DFI Information Systems currently purchases 22" wide aspect monitors from Dell or HP for all divisions. Securities also purchases Dell UltraSharp 20" standard aspect monitors.

Standard Keyboard and Mouse

DFI currently supports two keyboard and mouse configurations. We support Microsoft and Logitech wired and wireless devices. We avoid Bluetooth peripherals because other Bluetooth devices may interfere with them in an office environment.

External Hard Drives and Flash Drives

DFI Information Systems currently purchases encrypted external hard drives and flash drives. Before purchasing either of these devices, please contact the IS Helpdesk at (360) 725-9692 for assistance.

Other Peripherals

Some DFI Programs issue examiners and field staff portable printers and portable scanners. If items issued by your program are damaged or unserviceable, please replace it with an identical item, or contact the [Helpdesk](#) for technical support. The number is 360-725-9692.